

Understanding buses and tickets

In Durham and surrounding areas, we have two bus services available to us, Go North east and Arriva.

Each service has its own unique ticket fare prices and deals. As a young person it is important that you know what you are entitled too and how much you should be paying for bus fare.

if you are in college you may be entitled to a free bus pass but this will only be from your home to your college campus. So what if you want to go somewhere else and have an adventure?

Go North east:

Discounts for everyone aged between 5 and 25 - Go North East

Go north east is a fantastic service that offers discounted tickets for anyone ages 5- 25 and you can find information on their website. Otherwise here is a breakdown of what they offer for young people:

Price	Description	
Under 19 - Single Fare	£1.20	Available on the bus. ID required for anyone aged 16 or over, or anyone who looks older.
5 to 25 - Day Ticket	£4.50	Covers all zones and is available on the bus or on the Go North East app. ID required for anyone aged 16 or over, or anyone who looks older.
Under 19 - School Tripper	£12	Available on the Go North East app. The safe and secure way to buy your travel to school or college. Available to anyone aged under 19, the School Tripper is available to use between 7am and 9am, and 2pm and 5pm Monday to Friday. If you're travelling outside of these times our range of great value 5 to 25 tickets will have you covered.

5 to 25 - Flexi 5	£17	Covers all zones and is available on the Go North East app. Allows customers to use the ticket over in 5 days in a period over a month. ID required for anyone aged 16 or over, or anyone who looks older.
5 to 25 - Weekly Ticket	£17	Covers all zones and is available on the bus or on the Go North East app. ID required for anyone aged 16 or over, or anyone who looks older.
5 to 25 - Monthly Ticket	£68	Covers all zones and is available on the Go North East app. ID required for anyone aged 16 or over, or anyone who looks older.
Family Day Ticket	£12	Covers up to two adults and three children under 16, with a minimum of one adult and one child required.

You may be asked to show ID, you can show any of these, CitizenCard, Validate UK with PASS hologram, photographic driving licence or passport, Young Persons 16-25 Railcard, valid local Student ID showing photograph, name and date of birth, Transport ID Cards: Stagecoach VIP, Network One Young Persons ID Card, Arriva Teen Card.

Arriva:

Arriva also has some amazing offers for young people. Depending on where you live you may get better bus fares and you can search the website for your local area.

[Arriva Bus Ticket Information | Arriva Bus](#)

Arriva offer single fares, return fares, daily, weekly, monthly and annual bus passes.

Single fares and return fares will be specific to your area.

Daily, weekly, monthly and annual bus passes are put into categories, of Durham District and County Durham wide. Some local areas may have more discounted options.

Durham district covers a smaller area of Durham and is central to Durham city Centre and your ticket will not work in areas past Wingate, Newton Aycliffe, Wolsingham, Stanley, and Chester-Le-Street.
County Durham covers all areas of County Durham to Darlington, Middlesbrough, Hartlepool, Sunderland, and Newcastle.

Durham District prices are:

Day: £6.90

Weekly: £19.10

Monthly: £64.00

Annual: £652.00

County Durham prices are:

Day: £7.50

Weekly: £26.20

Monthly: £90.00

Annual: £952.00

If you are a young person however you are entitled to something known as the Teen Card.

The teen card costs £5 and lasts until you are 19 years of age. This means you can get a bus for £1 or less. [Teen Card | Arriva Bus UK](#)

You can use the card after 6pm on weekdays Monday-Friday and anytime on weekends Saturday and Sunday. On school holidays you are able to use the card after 9am on weekdays.

The teen card has some rules of use which you can find on the Arriva bus website.

You can apply for the teen card on the website too.
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